

OFFICE OF THE COUNTY EXECUTIVE COMMITTEE MEMBER

P.O. Box 1271-10400, Nanyuki, Kenya

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STATEMENT ON THE TRAGIC INCIDENT AT NANYUKI TEACHING AND REFERRAL HOSPITAL ON MAY 31ST 2021

PRESS RELEASE ON 3rd June 2021

The Laikipia County Department of Medical Services and Public Health wants to issue the below statement concerning circumstances surrounding the unfortunate demise of a patient on 31st May 2021.

The patient arrived, was attended by our emergency department, and was referred to the laboratory for blood works. As she was awaiting the results she collapsed. She was immediately rushed back to the emergency department where the hospital team valiantly attempted resuscitation efforts but unfortunately, she passed away.

As a medical facility committed to provide the highest quality health care, protecting lives and ensuring the safety of patients, we were as concerned and perturbed as you all were. Now, I am sure we all appreciate that health and medical services being a science, conclusions can only be derived from a scientific research. It has therefore taken us three and half days to investigate this matter including the social, professional and ethic concern surrounding the issue. This explains why we couldn't respond to the many questions and concerns raised by the members of public and media houses before today. The investigations included interviewing 15 persons: namely, members of staff, family members to the deceased and other patients who were present at the time.

From this investigation, as much as this patient had multiple medical complications (evidenced by the fact that the first point of service was the emergency department), in our opinion, there was a significant level of laxity and rudeness from our laboratory staff. This is not acceptable and cannot be condoned, not in the County Government of Laikipia. As such, an overhaul and reorganization of the laboratory department has been done and two of our health workers in this department who were found culpable have been interdicted even as we await further forensic investigations. The two are:

- 1. Phydelis Wachie Nabwoba, Senior Medical Laboratory officer.
- 2. Clement Wambugu Kimani, Laboratory technologist III

Further, we have written and invited the Directorate of Criminal Investigation to investigate any criminal liability for further action on these two workers or any other, for a possible legal action

We are deeply saddened that this death occurred and are taking action to prevent this kind of incidence from ever occurring again.

We want to appreciate the members of the public and our staff members who raised this matter to the hospital management. We also acknowledge that in the recent past, very vibrant, patriotic and responsible members of the public in conjunction with our very able staff have been giving us feedback on the performance and efficacy of our health systems and services. It's from this collaboration that this sad incidence was reported and acted upon. We encourage that this partnership should continue.

Obviously as known to all of us, realistically speaking, in any hospital you will find some cases that don't survive the medical resources available or known and at such times, death is inevitable. Some of the cases that have lately been mentioned by the concerned have been within this threshold.

It will interest you to know that this is not the only issue we have acted upon, a few other of our staff members have been found with unbecoming behavior in their practice. They too, have been interdicted. Examples are:

1. Peter Fredrick Mwenda, Community Oral Health Officer (serial absentee from work)

2. Michael Makau, radiographer, (soliciting money from patient on 18th May, 2021.

3. Mwangi Muturi, otho trama technician III (Conducting unauthorized clinical diagnosis and soliciting money from the patient)

With the above said we wish to inform that:

- 1. Nanyuki Teaching and Referral hospital serves an average of 750 patients per day, successfully so, with 70% passing through the laboratory.
- 2. Thousands of many others are repeatedly served at our County Referral Hospitals, our Sub-county, Health Centers and Dispensaries across the county and they walk out smiling, happy and satisfied with the superior services we offer as the county Department of Medical services and public health. Evidently this was an isolated case, though very sad. Indeed, 61,000 citizens in Laikipia have chosen our health facilities, 25, 603 of them picked Nanyuki Teaching and Referral Hospital as their facility of choice. Statistics speak for themselves. On this note, join me in applauding our 1300 medical and other hospital's staff in the county whose dedication, competence, passion and commitment to public services is no doubt, beyond reproach. The few errant workers, they are your sisters and brothers, advise them accordingly. For we have no patience, with mediocrity.

Finally, we assure the residents of Laikipia, and Kenyans in general, that all our staff continues to offer superior health and medical services as we have always done. Also in the spirit of and our characteristic nature of being truthful, honest, accountable and transparent, we will keep you updated and informed on any further development of this and other issues that is of public interest.

HON. ROSE MAITAI

COUNTY EXECUTIVE COMMITTEE MEMBER OF HEALTH

MEDICAL SERVICES & PUBLIC HEALTH