

Laikipia County Grievance Redress Mechanism Register

Program: Financing Locally-Led Climate Action (FLLoCA) Projects.

Financial Year: 2025-2026

Grievance ID	Date Received	Name of Complainant	Contact Details	Nature of Grievance	Project Location	Project Name/ID	Action Taken	Resolution Date	Status (Resolved/Pending)	Comments
001	DD/MM/YYYY	John Doe	+254700000000	Environmental impact	Nanyuki	Project X	Investigated	DD/MM/YYYY	Resolved	Follow-up needed for impact monitoring
002	DD/MM/YYYY	Jane Smith	+254711111111	Delayed payments	Nyahuru	Project Y	Escalated	Pending	Pending	Awaiting contractor response
003	DD/MM/YYYY	Peter Kariuki	+254722222222	Inclusion in decisions	Rumuru	Project Z	Meeting held	DD/MM/YYYY	Resolved	Stakeholder included in planning

Description of Fields

- Grievance ID:** Unique identifier for the grievance.

2. **Date Received:** Date the grievance was officially lodged.
3. **Name of Complainant:** Name of the individual or group lodging the grievance (optional for anonymity).
4. **Contact Details:** Phone number, email, or other contact information (optional for anonymous complaints).
5. **Nature of Grievance:** A brief description of the grievance, such as environmental, financial, social, or procedural issues.
6. **Project Location:** Specific location within Laikipia County where the project is being implemented.
7. **Project Name/ID:** Name or identifier of the FLLoCA project in question.
8. **Action Taken:** Steps taken to address the grievance, such as investigations, meetings, or escalations.
9. **Resolution Date:** Date when the grievance was resolved (if applicable).
10. **Status:** Indicates whether the grievance is resolved or pending.
11. **Comments:** Additional notes or follow-up details.